

# EXETER BOARD

Date: Thursday 13 July 2017

Time: 5.30pm

Venue: Rennes Room, Civic Centre, Paris Street, Exeter

Members are invited to attend the above meeting to consider the items of business.

If you have an enquiry regarding any items on this agenda, please contact Howard Bassett, Democratic Services Officer (Committees) on 01392 265107 or email <u>howard.bassett@exeter.gov.uk</u>

Entry to the Civic Centre can be gained through the Customer Services Centre, Paris Street.

Membership –

Exeter City Council

Councillors Bialyk, Denham, Edwards, Sills and Thompson

**Devon County Council** 

Councillors Hannaford, Leadbetter, Ackland, Asvachin, Prowse, Atkinson, Aves, Brennan and Whitton

Associate Members

Phil Atwell (Exeter University), Sara Bond (Exeter Chamber of Commerce), Simon Bowkett (Exeter CVS), Gillian Champion (Exeter sub-locality of the Eastern Region New Devon CCG), Superintendent Sam De Reya (Devon and Cornwall Police), The Dean (Exeter Cathedral), Jude Taylorson (Faith Groups), John Laramy (Exeter College), Diana Moore (Exeter Community Forum) and Suzanne Tracey (RD & E)

Agenda

#### Part I: Items suggested for discussion with the press and public present

# 1 Election of Chair and Deputy Chair

The Chair has traditionally rotated between the County Council and City Council, with the previous year's Deputy becoming Chair the following year. Last year, the Chair and Deputy were Devon County Council and Exeter City County Members respectively.

- 2 Apologies
- 3 Minutes of the Meeting held on 2 February 2017
- 4 Items requiring urgent attention

(Pages 5 -12)

# 5 Open Forum

### 6 Funding Sub Group

(a) Update on Funding process.

## (b) TO APPOINT TO THE FUNDING SUB GROUP.

Note that the Quorum of the Funding Sub Group is three, the Sub Group comprising 3 from the City Council and 4 from the County Council. The Membership in 2016/17 was;

3 from Exeter City Council - Councillors Denham, Bull and Edwards 4 from Devon County Council - Councillors Leadbetter (Chair), Hannaford, Owen and Westlake

The Chair and Deputy Chair of the Funding Sub Group are the Chair and Deputy Chair of the Board; and

(c) To note the following dates of Sub Group meetings, commencing at 2.30pm:-

Wednesday 19 July 2017 Thursday 7 September 2017 Thursday 2 November 2017 Thursday 11 January 2018 Thursday 1 March 2018 Thursday 19 July 2018

7 Community Resilience including Wellbeing Exeter, Asset Based Community Development, Community Strategy and youth strategy updates

#### 8 Forward Planning for Exeter Board

Original terms of reference from July 2012 attached for information.	(Pages 13
	- 14)

## 9 Feedback from member representation on Multi Agency groups

(Pages 15 (a) Community Safety Partnership – Executive Group - 26)

Minutes of the meetings held on 18 January and 26 April 2017.

(b) Exeter Community Forum – Feedback from Diana Moore.

#### 10 Dates of Meetings

#### Board Meetings – at the Civic Centre starting at 5.30pm

Thursday 21 September 2017 Thursday 16 November 2017 Thursday 1 February 2018 Monday 26 March 2018 Thursday 12 July 2018 Thursday 20 September 2018

## **Date of Next Meeting**

The next Exeter Board will be held on Thursday 21 September 2017 at 5.30pm

## **Future Business**

The schedule of future business proposed for this Scrutiny Committee and other Committees of the Council can be viewed on the following link to the Council's website: <u>http://www.exeter.gov.uk/forwardplan</u> Councillors can view a hard copy of the schedule in the Members Room.

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# Agenda Item 3

# EXETER BOARD

Thursday 2 February 2017

# Present:-

Exeter City Council Councillors Bull, Denham, D Henson and Sills

Devon County Council Councillors Prowse, Foggin, Hannaford, Hannan, Hill, Morse, J Owen and Westlake

Associate Members Diana Moore (Exeter Community Forum)

#### Also Present

Programme Manager Communities, Transportation, Planning and Road Safety Manager, Principal project Manager (Infrastructure and Delivery), Democratic Services Officer (Committees) (HB)

Hugh McCann, Director of Estate Services - University of Exeter Joel Smith, Sustainable Travel Co-ordinator - University of Exeter

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#### **APOLOGIES**

These were received from Councillors Edwards and Leadbetter, Simon Bowkett and John Laramy.

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# <u>CHAIR</u>

In the absence of Councillor Leadbetter, the meeting was chaired by Councillor Bull, the Deputy Chair.

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# MINUTES OF THE MEETING HELD ON 21 NOVEMBER 2016.

**RESOLVED** that the minutes of the meeting held on 21 November 2017 be taken as read and signed by the Chair as a correct record.

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# WONFORD COMMUNITY AND LEARNING CENTRE/PHOENIX CENTRE

The Chair agreed to take the following matter as an urgent item because of the need to repair a broken boiler at the Phoenix Centre as quickly as possible, bearing in mind that the official opening was scheduled for 4 February.

Councillor Hannan reported that the boiler at the Centre had been condemned as unsafe and beyond repair but had not been used since the transfer of the building from Devon County Council to Wonford Community and Learning Centre on 13 June 2016 as part of the closure of youth centres in the City. The centre had now been transferred via a sublease and had been left unused until the attempt made by Wemco gas engineers to recommission it this January. The one quotation received to date from Wemco was in the sum of  $\pounds10,080$ , and Councillor Hannan was able to contribute  $\pounds1,275$  from his County Council locality budget. It was suggested that similar contributions from other Exeter County Councillor budgets could be investigated.

**RESOLVED** that the County Councillors investigate supporting the funding of a replacement boiler via Locality Budgets from the County Council.

#### **OPEN FORUM**

The following question was put to the Board by Graham Hysett, the response to which was given as part of the wider discussion on cycling provision as set out in minute number 6 below

#### Cycle Network

Question: Can we be confident that development is taking place for the whole length of the routes E3 and E4, that Progression of scheme development through financial year 2016/17 was on track to ensure construction plans are available when funding becomes available, and that Growth Deal 3 funding available for the period 2017/18 to 2019/20 has been secured from the LEP for implementation of the cycle routes?

The question with preamble is attached to the minutes.

# CYCLING IN THE CITY

The Chair welcomed the following to the meeting who spoke on the above theme:-

Jamie Hulland : Transportation, Planning and Road Safety Manager, Devon County Council Mike Walton : Exeter Cycling Campaign Jemma Hodgins : Exeter City Futures

#### Devon County Council Cycling Strategy : Jamie Hulland

Jamie Hulland outlined the County Council's current and future proposals for cycling in the City and its ambitions for creating a primary and secondary network of high quality routes and shared cycle/pedestrian paths, subject to available funds. Although not having benefited from Government funding through the Cycling Ambitions Cities Programme such as Oxford and Cambridge, nor through the recent National Parks "Granite and Gears" programme for rural strategic cycle routes serving Dartmoor, Exeter compared well in national terms in its commitment to improved cycle provision across the City.

Funding for future initiatives would come from Growth Deal 3 of £3.4 million topped up to £5.4 million from other County Council funding streams for the period to 2019/20 and the Department of Transport's Access Fund provision of £1.5 million funding over the next three years towards Devon's Walking and Cycling Strategy to Prosperity scheme which would also be backed by £60,000 from the County Council. The latter focused on key areas of housing and employment growth in Exeter to change behaviour and promote more creative travel to work and places of education. The project would also support a further extension to the electric bike hire scheme from on-street docking stations in Exeter and deliver annual walking and cycling challenges.

He thanked the Exeter Cycling Campaign for their commitment to and ideas for the network and, referring to the question of Graham Heysett in respect of routes E3 and E4, advised that part of the rationale for the latter was to improve access to the City for cyclists from the growth areas of Newcourt and Monkerton from the Redhayes Bridge/M5 area. Much of the £100,000 commitment in this financial year would focus on the eastern part of the route with subsequent work to occur along

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Prince Charles Road and Union Road. The E3 route was not as high a priority and would focus on improving linkages from Heavitree and Whipton Barton into the City Centre. He also reported that, both the County Council and City Council, were signatories to the Exeter Cycling Charter.

He responded as follows to Members' queries:-

- other than the London Design Guide, there were no official sanctioned Department of Transport planning guidance and use was therefore made of best practise. The City Council'c Principal Project Manager (Infrastructure Delivery) advised that the City Council's Sustainable Transport Supplementary Planning Guidance assisted the planning process;
- although demand on CIL contributions was oversubscribed, significant sums were being identified for cycle schemes;
- shared cycle/pedestrian paths could offer low cost solutions in areas such as Whipton and Heavitree, for example linking Hanover Road and Ladysmith Road through Higher Cemetery could be a possible scheme; and
- 80%/90% of the road network was gritted but logistics and funding considerations prevented extending this to cycle paths.

Responding to Members' queries, Joel Smith, the University of Exeter's Sustainable Travel Co-ordinator, confirmed that the University worked closely with the County and City Councils to improve cycling facilities and, through its Sustainable Transport Plan, was looking at a range of measures to improve cycling provision, both into and on the University campus, with a current estimate of 14% of students and 14% of staff cycling to the campus. Measures being taken included:-

- work place support scheme;
- adult confidence cycling sessions;
- participation in Ride to Work week;
- keen to extend the CoBike/Electric bike usage across the City and looking at use of land at St David's Station and on the St Luke's campus for this purpose as well as introducing electric bikes on the main campus;
- external consultants to report back on cycle parking provision on the Streatham Campus to feed into the University's Campus Environment Management Group with Streatham Road seen as a potential area for cycle parking as part of a two tier plan for staff and students to park along this road and access the main site by foot; and
- student-led project on understanding car use by students.

He confirmed that the University was seeking to action a number of recommendations arising from the presentation of its Sustainable Transport Plan 2016-20 at the November meeting of the County Council's Exeter Highways and Traffic Orders Committee and undertook to pursue the request for the wider circulation of the above mentioned reports. Referring to a Member's suggestion that the University should commit to requiring all students to sign up to a no car policy, he acknowledged that student use of cars in the City was a significant issue and referred to a forthcoming meeting on 3 February with local Members on student issues. He noted the comments of a Member in respect of the recent planning applications for purpose built student accommodation in the City, the significant number of cycle parking provision associated with some of these and the apparent lack of communication between the individual developers and the University on the availability of parking spaces on campus and possible developer contribution to such provision.

Jamie Hulland responded further to issues raised:-

- the 2021 census would further update car usage in Exeter, the current estimate being that some 50% of those working in the City came from outside Exeter but that the City was performing well in comparison with some cities, benefitting in particular from a comprehensive rail network;
- reducing bus lanes, as was being trialled in Liverpool, to help increase cycle paths, was a radical but unsuitable solution with significant numbers using buses and with the Exeter and District Bus Users Group being a strong pressure group/advocate;
- responding to the suggestion of advance public alerts to increases in pollution levels, he advised that air quality had improved with better vehicle technology and certain traffic management measures; and
- opportunities to investigate the potential for additional cycle parking provision on ad hoc, vacant plots of land, both in the City Centre and in residential areas, should be pursued.

Graham Hysett, as a Sustrans Board Member and cycling instructor, responded to the issues raised. He stated that Exeter had been the First Cycle Demonstration City and that it was important to build on the impetus this status had brought, not to slip behind other Cities and to be ambitious with future plans, taking Danish and Dutch Cities as exemplars of imaginative solutions. He suggested that further road improvements such as the Bridge Road scheme, whilst initially reducing travel time, would ultimately witness similar, if not increased, congestion. This scheme, whilst seeking to improve links between the north and south west of the City would feel the impact of the new housing developments to be brought forward for the latter area. He briefly spoke on the relationship between cyclists and pedestrians, particularly on shared routes and the associated psychology of cyclists in the use of these routes.

Members made reference to the wider, holistic approach to infrastructure provision and the specific cycling issues raised, noting that many road schemes had already come forward through CIL contributions and that, whilst much could be done through implementing low cost schemes, such as cycle parking in the City Centre, the Quay area and residential areas, access to other funding streams was important. In this context, reference was made to the need to put further pressure on the LEP to ensure that Exeter, as the lead area in economic growth, should benefit further from investment. Members therefore supported the proposal that the Board urge the LEP to give full recognition to Exeter's role in the regional economy for it to receive the appropriate funding support for transport and other infrastructure improvements.

#### Exeter Cycling Campaign : Mike Walton

Mike Walton, spoke at the invitation of the Board on behalf of the Exeter Cycling Campaign, presenting its vison for a better city. He stated that Exeter faced significant challenges of congestion, pollution, unhealthy lifestyles and the degradation of the public realm. Other cities were finding solutions to these challenges by making cycling the safe and natural choice for people of all ages, for everyday journeys.

Cycling was good for business increasing employee health and wellbeing and reducing absenteeism. The city's increasing congestion stifled business and made it a less attractive place to invest in. Businesses across the city recognised the important role cycling had to play and had pledged support through the Exeter Cycling Charter.

There was a need for real ambition to deliver the modal shift away from car-driving.

He enlarged on the four areas of challenge:-

- Pollution there were 42 deaths per year in Exeter from pollution with other Cities taking this issue seriously by introducing low emission zones and investing in cycling infrastructure and building safe cycle routes as the only way of enabling a significant 'modal shift' away from the car to the bicycle to reduce pollution;
- Congestion Exeter is congested and planned population growth over the next decade would see the daily commute volume increase by 40%. Rather than dedicating most road space to the most inefficient way of transporting people – the private motor vehicle - some of that space must be used to prioritise the flow of modes of transport that are more efficient, that is, clear corridors for public transport and the creation of dense cycle networks;
- Unhealthy lifestyles Cities are "obesogenic" making it difficult for people, especially children to lead healthy lives. Active living should be promoted through encouraging walking and cycling; and
- Degradation of the public realm Quality open space and City Centres that are people focused will attract more tourist, residents and businesses.

Specific proposals for increasing cycling included:-

- (a) segregated cycling infrastructure on busy roads;
- (b) separate people walking from people cycling;
- (c) reduce traffic volumes in residential areas; and
- (d) prioritise people who walk and cycle in residential areas and when crossing side roads.

He concluded his presentation with a number of recommendations for the Board seeking vision and leadership and the empowerment of Council officers to respond to the Local Cycling and Walking Infrastructure Plan (LCWIP). He also sought a commitment from both the County and City Councils to work on a Transport Plan for the Greater Exeter Area which focussed on moving people not cars. He asked that all submissions from the County Council to the HotSW LEP included *urban*.

Members were in support of the suggestions, recognising that a co-ordinated, cross Council approach was necessary because of the differing responsibilities of the County and City Councils in service delivery and that engagement at County Council Cabinet level would be important to help ensure the requisite level of resource commitment. There was also a suggestion that a start could be made by identifying two or three pilot areas involving local communities to achieve "quick wins". The Transportation, Planning and Road Safety Manager advised that any such ideas would need to have regard to existing commitments and the identification of funding.

Similarly, the development of a Transport Plan for the Greater Exeter area would be progressed through the Greater Exeter Strategic Partnership involving the County, the City and Teignbridge, Mid Devon and East Devon Councils.

#### Exeter City Futures

Jemma Hodgins stated that the aims of the cycling campaign accorded with those of Exeter City Futures which was similarly concerned that an increasing population and an expanding travel to work region were attracting more commuters from across Devon and putting a significant strain on Exeter's roads, energy resources and wellbeing of the population. Its ambitious goal was to make the City congestion free and energy independent by 2025. She advised that City Futures welcomed ideas from Board Members on ways of changing travel behaviour patterns.

# **RESOLVED** that:-

- (1) the Board support the following recommendations put forward by the Exeter Cycling Campaign;
  - (a) commit to the vision and work to deliver it;
  - (b) empower Council officers;
  - (c) audit the delivery of existing Council cycling strategies and task Council officers to prepare to respond to the imminent Local Cycling and Walking Infrastructure Plan (LCWIP) guidance;
  - (d) develop a Greater Exeter Transport Plan which prioritizes movement of people; and
  - (e) include urban Exeter cycle network proposals in all submissions to the Heart of the South West LEP; and
- (2) the Board urge the LEP to give full recognition to Exeter's role in the regional economy for it to receive the appropriate funding support for transport and other infrastructure improvements.

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# YOUTH STRATEGY UPDATE (MIN NO 33 REFERS)

Dawn Rivers reported on progress with the Exeter Youth Strategy which, with the completion of the consultation process, would be launched on Wednesday 22 March 2017 at 6:00pm at the Guildhall. Next steps included signing up to the strategy by relevant agencies and commencing work with young people to action the strategy as well as developing an evidence base to identify need.

**RESOLVED** that Board Members be invited to the launch.

# 8 FUNDING SUB GROUP - MINUTES OF THE MEETING HELD ON 12 JANUARY 2017

The minutes of the Funding Sub–Group of 12 January 2017 were noted.

# 9 FEEDBACK FROM MEMBER REPRESENTATION ON MULTI AGENCY GROUPS

#### Community Safety Partnership

The Board noted the minutes of the meeting held on 19 October 2016.

#### Exeter Community Forum

Diana Moore reported that the first meeting of the Exeter Community Forum Grants Panel had been held and that its recommendations were to be considered by the City Council's Executive and the Council. She encouraged Board Members to bring forward applications for consideration by the Panel.

There had been great interest in the Community Builders Programme with Community Connectors, co-ordinated by Exeter CVS, working with Wellbeing Exeter and seeking to bring people together in the community covering health issues and working with GP's. She also referred to the need for the Greater Exeter Strategic Partnership to have regard to the status of community involvement. It was noted that Councillor Paul Bull had previously been nominated for a Local Government Information Bureau Award for work with communities.

## 10

# DATES OF MEETINGS

The following dates of future Board meetings were noted, all commencing at 5.30pm in the Civic Centre:-

Monday 27 March 2017 Thursday13 July 2017 Thursday 21 September 2017

(The meeting commenced at 5.30 pm and closed at 7.54 pm)

Chair

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# Agenda Item 8

# EXETER BOARD

Members of Exeter City and Devon County Councils have agreed to establish a Joint Board comprising the nine County Councillors for Exeter and five members of the City Council.

Both Councils recognise the benefits that such a Board will bring: addressing issues of common interest; using the proposed community budget for projects of community benefit across the City and to help access to a wider pool of funding and supporting neighbourhood/community development.

Its terms of reference are as follows:-

- To improve information and communication about access to City and County Council services
- To advise the City and County Councils about the needs of Exeter's residents and communities
- To consider funding proposals of strategic, political or financial significance that will have an impact on the City and its communities
- To contribute to financial efficiencies through effective partnership working across the City
- To make recommendations to the City and County Councils about the quality and performance of services
- To contribute to effective partnership working across the City
- To support and engage with communities and neighbourhoods in identifying priorities and finding ways to meet local needs
- To enable groups and communities to influence and shape local public services
- To allocate community funding to projects of community or citywide relevance.

The first Board Meeting on 24 July 2012 approved the above and added the following:-

- To jointly work to contribute to financial efficiencies through effective partnership working across the City, supporting and engaging communities and neighbourhoods in identifying priorities and finding ways to meet local needs; and accordingly
- Representatives from the voluntary, business, health, police, further and Higher Education, inter-faith and cathedral communities be invited to participate in a future meeting, as appropriate, as "associate members"
- That an "open form be allowed for the public to ask questions and raise issues relevant to the work of both Councils (time limited to 15 minutes in total (and normally 3 minutes before each speaker))
- That meeting of the Board be held at 6pm (now 5.30pm) in publicly accessible venues
- That a Members Sub Group comprising the Chair, Deputy Chairman, Councillors Hannaford, Newcombe and Spence be authorised to consider and approve applications for grants from the Board's community budget fund.

The Exeter Board has a joint Community Grant fund. The joint fund will enable Councillors to respond to local needs across the City and support projects or activities for the benefit of communities they represent.

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# Agenda Item 9

# **COMMUNITY SAFETY PARTNERSHIP - EXECUTIVE GROUP**

Wednesday 18 January 2017

# Present:-

Superintendent Sam De Reya Simon Lane Simon Arliss Simon Bowkett Craig Bulley Councillor Peter Edwards Karime Hassan Karen Mandefield Robert Norley Melinda Pogue-Jackson Lisa Rutter Lisa Vango Simon Young Belinda Brint Chief Inspector Sarah Johns DI Adrian Hawkins PC Sasha Ashley Jenny Caldwell Rebecca Bond Jo Quinnell	<ul> <li>Devon and Cornwall Police</li> <li>Exeter City Council</li> <li>Devon &amp; Cornwall Police</li> <li>Exeter CVS/CoLab</li> <li>The Exeter BID Company</li> <li>Exeter City Council</li> <li>Exeter City Council</li> <li>Devon &amp; Cornwall Police</li> <li>Exeter City Council</li> <li>Devon Youth Service - Exeter, East &amp; Mid Devon</li> <li>Office of the Police &amp; Crime Commissioner</li> <li>Devon &amp; Somerset Fire and Rescue Service</li> <li>NHS England</li> <li>Devon and Cornwall Police</li> <li>Devon and Cornwall Police</li> <li>Devon and Cornwall Police</li> <li>Devon County Council</li> <li>Exeter City Council</li> <li>Exeter City Council</li> </ul>
Apologies:-	

Nigel Deasy -	Devon & Somerset Fire and Rescue Service
Stephen Matthewman -	DCC Early Help Provision
County Councillor P Prowse -	Devon County Councillor
Julie Richards -	Safer Devon Partnership
Gill Unstead -	Public Health Devon

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# ELECTION OF CHAIR AND DEPUTY CHAIR

Superintendent Sam de Reya and Simon Lane were elected as Chair and Deputy Chair respectively.

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# **MINUTES OF LAST MEETING - 19 OCTOBER 2016**

The minutes of the last meeting held on 19 October 2016 were agreed.

An agreement had been reached that one editorial story per edition on the community pages of the Citizen could be allocated to the CSP, taking around a quarter of a page. This would be topic based with current emerging threats. The deadline for the next edition is 30 January. Deadline dates would be sent to Karen Mandefield for information.

It was **agreed** that the next issue would focus on the appointment of the Chair and Deputy Chair and priorities for 2017.

#### 2a Action Log - completed actions 2016

Completed actions were noted.

#### 3 WE ARE DEVON - PRESENTATION FROM JENNY CALDWELL, MARKETING & COMMUNICATIONS MANAGER, DCC

The Chair welcomed Jenny Caldwell and Rebecca Bond from Marketing & Communications at Devon County Council to the meeting who gave a presentation on #WeAreDevon.

It was estimated that near 80% of the internet is going to be video by the end of 2017 and short clips can be a way to inform people of what they need to know.

There had been a considerable focus on austerity and there is a desire to change this to a more positive tone, more engaging and relevant to every day lives.

A series of short films were shown which focussed on citizens. Clips are kept as short as possible and a maximum of 20 seconds. It is concise and to the point. All films shown were made with no budget and include '#WeAreDevon' with a link back to the website. Devon County Council do not own the hashtag and others have used it to share their own stories, for example a community used it to find a missing person.

The clips are not always about creating something new, and organisations can repurpose films that they already have available.

Infographics are another way of reaching people and some examples were shown which were also used as a way of engaging with the public to undertake a survey. Participants in a recent budget survey had trebled using this approach.

Discussion was held around funding challenges faced by local authorities and organisations and that energy has been focussed on this. A connection needs to be made with funding decisions and the reality of what partners do.

The Partnership recognised that there needs to be a coordinated approach to communication and that some of the issues needed to be tackled on social media in a timely manner. One option was that communications managers attend tactical meetings as part of the planning to discuss what social media could be published. The City Council was also in the process of appointing a Director of Marketing & Communications and they would be invited to the next CSP meeting if in post.

The Exeter Street Safe logo was circulated which would be used to create a brand and any feedback on this should be sent to Jo Quinnell.

#### It was agreed that:

- (1) The new ECC Director of Marketing & Communications be invited to the next CSP meeting and;
- (2) a Communications Working Group is set up to explore comms issues.

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# PCC POLICE AND CRIME PLAN - LISA VANGO

Lisa Vango reported that the Police and Crime Plan 2017-20 for Devon, Cornwall and the Isles of Scilly had gone out to public consultation. The Plan was also informed by the Peninsula Strategic Assessment and key threats in communities. It is the PCC's intention to work closely with and support Community Safety Partnerships to achieve the Plan.

Service standards would be developed and published to assist in the public's understanding of the problems faced.

A new two year pilot would be launched in April 2017 on the Delayed Charge and Diversion Scheme where an offender can enter into a contract with the police to address the underlying causes of offending. They would be working closely with organisations such as CoLab.

Reassurance was sought that links with the Exeter Board Youth Strategy would be made in terms of early years prevention.

It was welcomed that the Plan recognised the importance of CCTV and that the PCC will allocate capital funding of up to £200,000 to support local authorities with CCTV systems to support their community. Discussion was held around the importance placed on the CCTV system in Exeter and the possibility of potential service reduction due to capital and revenue implications.

Reference was made to the centralised monitoring hub arrangements which had been put in place by Cornwall Council through the Cornwall Fire and Rescue Service. There was an opportunity for this to be explored further in other areas to make it more sustainable. It was also suggested that CCTV could be opened up to generate income from commercial partners.

Lisa Vango would provide the link between the CSP and PCC to take actions forward. The Plan would be finalised and published at the end of January.

#### Agreed:

- to review the CCTV system in terms of how the operation feeds in to and benefits community safety and how to promote the positive work;
- (2) a meeting would be held with the PCC and Exeter City Council to understand the financial issues facing Exeter; and
- (3) members are encouraged to contact Lisa Vango direct on any specific areas of the Plan.

#### 5 **PRO-ACTIVE TEAM UPDATE - PRESENTATION FROM DI ADRIAN HAWKINS**

The Chair welcomed DI Adrian Hawkins and PC Sasha Ashley to the meeting who gave a presentation on the work of the Pro Active Team.

The meeting was informed of the change in the methods used by drug dealers, particularly via mobile phones.

Safeguarding visits are made to addresses to check on vulnerable occupants which can act as a deterrent if police are observed at the property.

Examples of sentences handed down were provided.

The results that the pro active team had achieved over the last 12 months were highlighted. A summary of the estimated values of drug activity was presented and comparable to any other city. Exeter was easily accessible and was a good hub to supply the rest of the South West. The quantities coming into Exeter suggests that it is being distributed elsewhere.

Intelligence from other professionals is deemed reliable and reporting details of drug use was encouraged. The importance of taking immediate action was emphasised, and Police should be contacted in the first instance. 999 or 101 should be called to report any immediate 'live' concerns.

Connections with EBAC could be useful in terms of intelligence gathering for inquisitive crime. There were also links with the Be Curious campaign which has been set up by the Safer Devon Partnership to raise awareness of child sexual exploitation, modern day slavery and violent extremism.

It was noted that a pro forma had been produced for front line staff to use. Exeter City Council staff had been issued with these but it needed to be ensured that the appropriate telephone numbers were included to report any immediate concerns.

In terms of safeguarding visits and issues, it was anticipated that bigger relationships would be built in the future for a multi-agency approach.

#### Agreed for members to:

(1) promote the reporting procedure within their own organisations; and(2) to endorse and publicise the Be Curious campaign.

#### 6

#### ZERO TOLERANCE TO HATE CAMPAIGN - SERGEANT SALLY KINGDON

The Chair welcomed Sergeant Sally Kingdon to the meeting who gave a presentation on the Zero Tolerance to Hate Crime campaign.

The Pledge provides an explanation of the campaign, how police will respond and how the victim will be supported.

The support of Community Safety Partnerships was being sought by signing up to the pledge. Information will be provided on targeting, future work, plus a pack of materials for circulation.

Some funding had been received for the project but further input would be welcomed to continue the print run.

The Chair was enthusiastic for Exeter to lead on the campaign and Ben Bradshaw MP had expressed his support. A launch date had yet to be agreed.

Sally advised that she would be attending a conference with the intention of launching in schools. It was also acknowledged that businesses should be encouraged to sign up to the campaign as a reassurance to staff.

Crimestoppers had an aspiration to work with partnerships and it was proposed that discussions could be held with them about how they could support the campaign.

The initial spike in crimes had reduced since Brexit, but recognised that it was still massively underreported.

#### Agreed that:

 Partnership members obtain the Zero Tolerance to Hate Crime material to distribute. Any additional support or presentations to groups of people can be arranged (2) Sally would be invited back to the next meeting to discuss further how the CSP can support the campaign.

# 7 QUESTIONS ON REPORTS FROM WORK STRANDS BY EXCEPTION

## 7a Vulnerability/Cyber Crime - Denise Dearden

The report was noted.

## 7b Domestic Family & Sexual Abuse - Melinda Pogue-Jackson

The report was noted.

# 7c Anti-Social Behaviour/Partnership Initiatives - Robert Norley

Robert Norley reported on the following:

- Recognition of the good partnership work undertaken during the Royal Clarence Hotel fire. Thanks conveyed to all involved.
- The discarding of hypodermic needles was currently an issue and creative ways of dealing with this were being explored.
- A review of the commissioning of substance misuse had been published and feedback had been submitted with recommendations on how this could be progressed to include assertive outreach.
- A clear strategy was developed for each individual at the BHS site prior to any action being taken and this was backed up by the administrators.
- The number of EBAC members had increased and engagement was improving, but communication remained a challenge.
- The Best Bar None scheme had been nominated for a national award.
- Support had been given to the Alcohol Awareness Week which took place at the Guildhall.
- 90% of taxi drivers had undertaken safeguarding training which included 40% on modern slavery and 60% on exploitation. This was paid for through licensing fees and included a handbook which also contained sections on hate crime, what to do in certain circumstances and conditions of licence. It was suggested whether a similar booklet could be produced for the night time economy, and noted that four events had been arranged for hoteliers and the night time economy.

#### 7d Alcohol, Violence and the Night Time Economy - Robert Norley

The Exeter Alcohol, Violence and Night Time Economy Group's action plan was attached to the agenda for information.

The application to take part in the Local Alcohol Action Areas programme was attached to the agenda for information.

The Safer Devon Partnership needs refreshing and it was important for individual CSPs to have a voice at the Board.

Since the last meeting, CCTV had assisted in the arrest and prosecution of graffiti offender 'SPROG', although the court result was disappointing.

The PSPO public consultation took place in November 2015 for a period of four months, but it is likely that the consultation was commandeered by a national campaign and consequently did not truly reflect Exeter citizens views with 52% against the introduction of the PSPO.

Subsequently, four public meetings had taken place in December 2016 for residents and businesses within the proposed PSPO area which was attended by 105 people. 95% were in favour of the revised proposals.

Only 18% supported restrictions on street encampments. Begging would be revised to aggressive begging and will be clearly defined. Also included within the Order is control over intoxicating substances, urinating in a street or public open space and intimidation.

The revised proposals had been submitted to the City Council's Scrutiny Place and would now be taken to both Executive and Full Council for approval.

If approved, the PSPO would be implemented by June 2017. Training packages for Police and ECC staff would be provided and a protocol would be put in place.

#### 7e Street Attachment Group (StAG) - Sam de Reya

The StAG report was circulated and noted.

It was noted that Safe Sleep would cease at the end of March. 30 beds were offered, with an additional eight beds in Gabriel House. The RD&E had also been using it as a referral.

#### FUNDING MONITORING - SIMON LANE (REPORT ONLY)

The funding monitoring report was noted.

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#### CRIME FIGURES - SAM DE REYA (REPORT ONLY)

The Chair reported on an overall increase in crime in the city by 11% in comparison to last year.

- There had been an increase in reporting of rape. Reported incidents have been more historic or third party reporting.
- There had been a decrease in public order offences, a significant amount of this was due to partnership working
- There had been a spike in robbery with violence. Three incidents had taken place in shops or garages, including copy cat offences.
- Burglary dwelling had increased. Two offenders had been arrested this week and had been responsible for burglary sprees. The main offender had been given a community order.

Lisa Vango advised that she would like to be involved via the PCC to publicise stories behind the crime figures and to consider how best to get these out. It was suggested that the newly formed CSP Communications Group could focus on this, possibly by way of phone conferencing at the beginning of each week.

(The meeting commenced at 9.30 am and closed at 12.31 pm)

Wednesday 26 April 2017

## Present:-

Superintendent Sam De Reya Simon Bowkett Nigel Deasy Councillor Peter Edwards Ian Flett Jon-Paul Hedge Simon Lane Stephen Matthewman Melinda Pogue-Jackson Lisa Rutter Gill Unstead Sergeant Sally Kingdon Jo Quinnell Apologies:-	<ul> <li>Devon and Cornwall Police</li> <li>Exeter CVS</li> <li>Devon &amp; Somerset Fire and Rescue Service</li> <li>Exeter City Council</li> <li>Childrens and Young People's Services, DCC</li> <li>Exeter City Council</li> <li>Exeter City Council</li> <li>DCC Early Help Provision</li> <li>Exeter City Council</li> <li>Devon Youth Service - Exeter, East &amp; Mid Devon</li> <li>Public Health Devon</li> <li>Devon and Cornwall Police (Min. No. 15 only)</li> <li>Exeter City Council</li> </ul>
Denise Dearden Karen Gold Councillor Rob Hannaford Karime Hassan Karen Mandefield County Councillor P Prowse	<ul> <li>Trading Standards</li> <li>Devon and Cornwall Police</li> <li>Exeter City Council</li> <li>Exeter City Council</li> <li>Devon &amp; Cornwall Police</li> <li>Devon County Councillor</li> </ul>

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Lisa Vango

Belinda Brint

### **MINUTES OF LAST MEETING - 18 JANUARY 2017**

- Office of the Police & Crime Commissioner

The minutes of the meeting held on 18 January 2017 were agreed.

NHS England

A request was circulated for feedback on meetings, and some changes had been made to the agenda to reflect this.

An article had been placed in the Winter 2016 edition of Citizen on Modern Slavery on how people in Exeter can play their part in putting a stop to it, the tell-tale signs etc. The Spring 2017 edition focussed on the appointment of the Chair and Deputy Chair and the key priorities for 2017. The next issue would focus on anti-social behaviour, with the Autumn edition to promote the Zero Tolerance to Hate Crime Campaign. Jon-Paul Hedge confirmed there would be no cost to the CSP for articles within the Community News section.

#### 10a Action Plan

Simon Lane reported that work was ongoing with the CCTV issues highlighted at the last meeting. Some capital investment was available through the PCC and Exeter had registered its interest. Exeter's existing CCTV infrastructure was outdated, and centralised monitoring hub arrangements would be explored to increase connectivity and would include paid for service hubs. There were currently 171 live cameras in Exeter.

## Agreed:

- (1) To review the quality of existing live cameras and facilities in Exeter; and
- (2) To explore revenue options as the PCC funding is capital only.

# 11 QUESTIONS ON REPORTS FROM WORK STRANDS

## 11a Vulnerability/Cyber Crime - Denise Dearden

The report was noted.

Operation Rogue Trader was scheduled in May. Trading Standards would be working with the Police against crime that can affect the most vulnerable people in communities, and the Chair would make a request for Denise to circulate further information.

Incidents of doorstep crime had increased over the last two months, particularly with impersonation of officials including Exeter City Council. Nigel Deasy advised that the Fire Service book home safety visits in advance, although there is now a degree of cold calling. Residents should be encouraged to phone the organisation to check identity.

The Fire Service now attended Police tasking meetings. On occasions where Police enter premises and refer issues to the Fire Service, it has been found that people are more likely to talk to Fire officers which improves intelligence and safety. Nigel advised that there had been a spike in demand on their services.

# 11b Domestic Family & Sexual Abuse - Melinda Pogue-Jackson

Melinda Pogue-Jackson presented her report.

The Devon DSVA Alliance had met since the report was produced and discussions had taken place on how to take the Alliance forward. A survey of members and the CSP would take place to seek views on this.

A bid to the DCLG had been successful and £433,000 had been awarded across Devon specifically for accommodation and associated support. There were currently two places of safety in Exeter and East Devon, but this funding would allow for four more places of safety and one more Independent Domestic Violence Advisor (IDVA) post. Work would be undertaken to develop a safe haven based on the Nightstop Model.

Due to the reduction in Home Office funding for DSVA, urgent discussions had been held at Safer Devon Partnership level on how the shortfall could be met. This had led to some hard decisions and exploring innovative ways to meet that shortfall for a 12 month period.

SAFE (Stop Abuse for Everyone) are working with Tender, an arts charity that works with young people to prevent domestic abuse and sexual violence by promoting healthy relationships based on equality and respect. They would be working with pupils in Year 9 across 14 schools in Devon. Tender will spend two days in schools using drama and arts to enable delivery back to the rest of the school. If successful and positive feedback is received, CSP funding may be sought to continue this project.

The Soloman Project is currently under review as the police officer tasked to this is retiring and the replacement may not take on those duties.

It was noted that there had been an increase of £5,000 in funding for the CSP which had been ringfenced for vulnerability.

Reference was also made to an Exeter, East and Mid Devon pilot with Early Health and Integrated Offender Management led by Anne Proctor. Work would be undertaken with families within social work teams to a set criteria. The Community Rehabilitation Company and National Probation Centre will look at known DSVA offenders. 7-8 names were tabled and a joint approach is taken to work with the family and share intelligence in a more proactive way. Agencies include Splitz Services and RISE. The next meeting was scheduled for the end of May.

Lisa Rutter asked if the representative from Probation sat on the MACSE to check there was a link. The correct protocols needed to be in place, particularly in terms of human rights issues.

The work being undertaken with the University was welcomed. However, it needed to be ensured that students had confidence with the system to enable them to come forward. Feedback would be sought.

#### Agreed that:

- (1) Subject to receipt of positive feedback on the Tender Project, funding to be requested from the CSP for future work. A decision may need to be made before the next meeting due to school planning timings.
- (2) A link would need to be ensured between Probation and the MACSE for the new pilot with Early Health.
- (3) A letter of thanks to be sent from the CSP to Mary, who had stepped down as the Exeter Domestic & Sexual Violence and Abuse Forum chair. Melinda Pogue-Jackson to draft the letter.

#### 11c Chair's Report

The Chair presented her report.

One emerging theme related to drugs and organised crime groups from out of force who were using teenagers, violence, and exerting power in Exeter, East and Mid Devon. There has been some evidence of children in care being targeted.

There has been an increase in the amount of Class A drugs in the city, with £80,000 of drugs seized since Christmas and 65 cumulative years in prison. Over 25 warrants had been executed and a number of closure orders were currently being processed. Referrals of victims and a quick dynamic response is required, and there has been links with RISE. The Hub has also been used to secure victims.

Intelligence from partners was important, and communicating to communities was a difficult balance.

The Police objective is massive disruption and they are already having an impact.

Gill Unstead sought assurance that Early Help was informed of operations. The Chair advised that reactive work is sound and they are liaising with other forces and leading nationally on county lines. Other forces were looking to Exeter for best practice.

Karen Gold would present to the Alliance meeting to raise awareness of the particular language used in texts etc, which was shown in DI Hawkins' presentation at the last meeting.

#### Anti-Social Behaviour

Reports had increased by 3% over the last 24 months, which EBAC, EVANTE and the ASBAT were investigating.

Positive relationships continued with the licensing trade, and alcohol related crime had reduced since 2015.

#### **Child Sexual Exploitation**

A unit of two police officers and a PCSO had been created to focus on missing people. Efforts were also being made to secure a member of social services on the team. The team's purpose is to reduce the number of people at high risk, including foster homes and schools. There were three times more foster homes in Exeter than the rest of the Force. 25 child abduction warning notices had been served in the last three months.

This was one of the biggest risks in the city at this time and a coordinated approach was being taken which differs from the MACSE. A review of the team would be carried out at the end of the Summer, with a view to including in the Force proposals.

#### Shoplifting

There had been an increase in shoplifting both locally and nationally, but a drop in burglary dwelling. One of the reasons for a rise in shoplifting was drug related as this is a way to make money quickly. Work was being undertaken with EBAC on this issue.

Some of the larger businesses accept shoplifting, but this was being challenged. Other businesses were being encouraged to become a member of EBAC which creates a whole intelligence network and can collectively ban people from entering premises.

#### 11d Deputy Chair's Report

Simon Lane presented his report.

Three graffiti offenders had been caught in the act and had been provided with cleaning materials to clean up the area.

They were continuing to build up a catalogue and hope to shortly receive self-help graffiti kits for communities where they can assist in providing photographic evidence to catalogue the tags.

Work was continuing on the Public Spaces Protection Order to get the protocol in place and give some thought to the approach.

One more case was pending for prosecuting private hire vehicle drivers for illegally picking up fares on the street.

The funding report was noted. In addition to this, the licensing trade, BID and other organisations had made contributions towards projects.

Agreed that an update on the PSPO would be made to a future meeting.

#### COMMUNICATIONS - JON-PAUL HEDGE, ECC DIRECTOR OF COMMUNICATIONS & MARKETING

Jon-Paul Hedge introduced himself as the new Director of Communications and Marketing at Exeter City Council.

There needs to be a coordinated approach to communication and any opportunities to label as the CSP would be explored to build the profile. It would be useful to have a list of events taking place in the city, and this would be circulated.

Future articles in the Citizen will include the launch of the graffiti removal kits, the PSPO and an article on anti-social behaviour.

Agreed that significant event dates be circulated.

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#### **COLAB PRESENTATION - SIMON BOWKETT**

Simon Bowkett gave a presentation on CoLab one year on after its launch.

A major grant of £500,000 had been received from Public Health England, Working Links, Devon County Council and Exeter City Council to develop the hub.

They were working to a health and wellbeing approach to four themes – drugs and alcohol, mental health, reducing reoffending and rehabilitation of offenders and homeless and vulnerable people. 30 different projects were under one roof delivering on one of the four themes meeting individual needs and learning how to improve the joining up of services. There is an aspiration to be a community asset, training centre and art gallery.

There were over 30 different organisations which work with the homeless and street attached in the city and there needs to be joined up working, starting from the bottom up.

680 people had been identified to have multiple and complex needs with an annual spend of £15 million in Exeter and CoLab's role needs to be the connector. It is helpful that CoLab is not a provider of services so they are not competing, but trying to become a host to facilitate other organisations work.

The Exchange takes place twice per week, which enables individuals to 'shop' for the support they need to better integrate themselves into communities including housing, training and mental health services. From 1,200 clients, 10% were women. They were seeing far better outcomes than the rest of the South West and Wales.

CoLab had also been successful in its bid to be one of six organisations around the country to deliver the Ministry of Justice Resilient Woman project which is targeted at female offenders to help break the cycle of reoffending by providing tailored, targeted support. Many have been victims themselves and had offended as a result of domestic violence. Amada Kilroy would be leading on this project.

Reference was made to the use of volunteers and that although they can add great value, they do need a lot of support, investment in training, supervision etc. Over 3,000 people had come through volunteer centre, many of which were young people developing their CV.

The CSP recognised and welcomed the good work taking place at the Hub and thanked Simon for his informative presentation.

#### **YOUTH STRATEGY - LISA RUTTER**

Lisa Rutter circulated the 'Exeter: A Young People-Friendly City' booklet towards a Youth Strategy for Exeter. Members of the CSP were asked to read the booklet prior to the next meeting when further discussion will take place.

Over 600 young people and agencies had been consulted on priorities for Exeter, and the top issues identified included being safe and the fear of violence.

A working party will be established for each priority identified within the booklet to take issues forward.

http://www.voycdevon.org.uk/what-do-we-do/youth-work-devon/exeter-youthstrategy

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#### ZERO TOLERANCE CAMPAIGN

Sergeant Sally Kingdon attended the meeting to provide an update on the Zero Tolerance to Hate Campaign.

Further details can be found at <u>https://www.devon-cornwall.police.uk/advice/threat-assault-abuse/hate-crime/sign-the-pledge/</u> and this page also contains links to guides and posters for organisations to display and to sign up to the pledge. The email receipt will allow organisations to collect materials from collection points for campaign materials including posters, window stickers etc.

By pledging support, organisations will:

- Promote an equal society to uphold the rights of everyone and will work to eliminate unlawful discrimination, harassment, victimisation and unfair treatment
- Foster good relations by promoting respect for each other and tackling prejudice
- Report any incidents of hate that are witnessed within organisation/premises

All organisations who sign the pledge will be entered into a database and a visual map will be released where other work can be targeted. Police neighbourhood colleages were also promoting the campaign, particularly where they were aware that an incident of hate crime had taken place.

Conversations still needed to be held on what the pledge means for organisations, but initially communications should be sent out amongst staff to promote the campaign.

There would be a police presence at Exeter Pride and Respect.

**Agreed** that all organisations represented on the CSP sign up to the pledge and to encourage two other organisations to sign up.

(The meeting commenced at 9.30 am and closed at 11.38 am)